# ICS

# Innovative,
# low-burden
# ISO Compliance
## to future-proof your business

## Innovative, low-burden ISO Compliance...
## to future-proof your business

Providing 'next level' expert advice and support, with consulting, auditing and a truly revolutionary Digitally Integrated Management System (Digital IMS).

Motivated to reduce the burden of compliance ICS was founded in 2007 to make compliance more cost effective and efficient for SMEs; with robust and low maintenance compliance systems.

ICS is a market leading supplier of innovative compliance solutions, reducing the burden of traditional management systems for SMEs seeking higher value, larger ongoing contracts.

We help SMEs around Australia stay up-to-date with legislation changes and keep compliance in check with less manual handling, by automating the data flow and getting rid of as much siloed documentation (including paper) as possible.

Having an integrated management system is one of the keys to helping you future-proof your business and enable you to be included in the trusted inner circle of suppliers for winning larger, ongoing contracts.

### "Working with ICS exceeded my expectations."

**– Gee Singh, Senior Geotechnical Engineer, Ground Science Pty Ltd**

# How we can help

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Our team of consultants are highly experienced at implementing compliance systems and auditing the typically required ISO standards (ISO 9001, Quality ISO 45001 ISO 14001 and ISO 27001 (info security)) as well as some industry specific standards (i.e. AS 9001) across a wide range of industries such as engineering and manufacturing, healthcare, aerospace, medical, construction and the defence niche just to name a few.

We do not use any templates; your system will be fully customised to your specific needs to ensure it best supports your requirements. This can be done using Digital IMS+, a cloud-based, industry-specific compliance package created by our talented software team inside of the Monday.com platform.

When striving for compliance with multiple ISO standards, hiring an expert to integrate your management systems can save you time, money, and headaches.

## "I would highly recommend... ICS to any business looking at implementing an integrated system into their business."

**– Chantal Sargeant, Naturecall**

# Seamless compliance with cloud-based systems

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ICS is dedicated to providing a high-value service that increases profitability, eliminates inefficiencies and makes systems easier to maintain... which is why we've developed our Digital IMS.

Instead of setting up your systems and disappearing, we partner with companies for the long-term. From our vast experience helping hundreds of companies around Australia - we know how best to help you reach and maintain your compliance goals quickly and effectively.

We constantly and strongly believe in continuous improvement and improving our systems based on user feedback.

Leveraging cloud-based systems, our consultants automate and streamline the "busy work" of compliance, so your team can spend less time on paperwork and more time on meaningful tasks that will take you further.

## "ICS are a great organization to work with and we would like to thank them... for their support."

**– Nicole Noy, Indigenous Design**

# Who we work best with

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Businesses that:

- need compliance to keep or win a project
- want a system that reduces the work needed to stay compliant
- want one shared point of access (in the cloud); cutting out the need for sending documents between isolated systems
- that prefer customised, industry-specific expertise to develop, improve, maintain or add to their Business Management System over cookie cutter/template systems
- want a cost-effective, cloud-based platform for integrating all their compliance requirements into one cohesive solution.

What we bring to your business

- a unique perspective and solution developed from 200 years of collective compliance knowledge and experience around ANZ, helping you leap-frog the competition
- tech-savvy consultants who are committed to meeting clients' compliance needs and budgets with innovative solutions that drive down long-term costs (cloud-based or streamlined document-based, any industry); without generic templated systems
- serving industry in the most efficient and cost effective way... with a money-back guarantee (if you're not satisfied that services delivered were as described).

**ICS**

# Our people

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All of our consultants and auditors are experienced Exemplar Global (RABQSA) registered, qualified auditors or equivalent with excellent communication and presentation skills.

Our team is diverse and we have a wide range of industry experience. We can always find you a consultant who is ideal for you and who understands your business.

All of our staff communicate well and are supported by efficient systems; meaning there is always someone ready to respond quickly to your enquiry.

Our consultants:

- have industry specific experience (usually 10 years +)
- are in every Australian State and offer remote consulting services
- are equipped and available to work quickly, autonomously and effectively

**"The certification process was streamlined and simple and our results were fantastic. We are so thankful for the communication, planning and support provided by ICS and our consultant."**

**– Jennifer Searson, Blue Sky Modular**

# How to choose the right ISO consultant

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At ICS we have been around long enough to know there are many different types of compliance consultants, varying quality and pricing out there.

When choosing an ISO consultant for your business, you want to get it right the first time… to make sure your organisation can achieve it's objectives as soon as possible (quickly!).

While exploring your options, it can be helpful to ask:

- Does the ISO consultant have relevant industry experience, expertise, qualifications and knowledge?
- Can the ISO consultant provide you with testimonials, case studies and credentials?
- It usually takes businesses three to six months to achieve ISO certification. Is the ISO consultant someone you can see yourself working well with?
- While the most cheapest option is not necessarily the best, is the ISO consultant's pricing realistic for your business?

**"I was happy to spend the money not just for compliance but to get the benefits of an upgraded system and we really do feel we have achieved that. Our auditor said that it is some of the best work he has ever seen."**

**– Stephen Elverd, Accountant, UPI (United Pacific Industries)**

For more information, see our blog post on engaging the right ISO consultant for your business.

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# Bespoke advice & tailored management systems

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### Standardise and streamline your processes

ICS Digital (cloud-based) and Documented IMS (Integrated Management Systems) are lean, practical and dramatically reduce the need for documentation; allowing you to standardise your processes and enabling you to provide all your customers with the same high quality of service.

### Improve business opportunities

Demonstrating a clear understanding and fulfilment of your compliance obligations means less perceived risk for your customers and makes your business more attractive to work with.

### Reduce your risk

An ICS integrated management system (Documented or Digital IMS) gives you the ability to quickly and immediately identify risks in your business, OHS and environmental processes and develop strategies to eliminate them – preventing issues and clearing the path for growth.

### Meet your legal requirements

ICS's tailored compliance solutions make reporting on and maintaining your legislative obligations simple.

**"ICS' cloud-based IMS in Monday.com has proven itself time and time again and I believe it's one of the best systems available – 100%. I without doubt recommend ICS solutions and team."**

**– Charlie Jabbour, Buildform**

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## Get in touch with our team

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At ICS, we are dedicated to helping SMEs through improving their systems and streamlining their operations... resulting in successful ISO compliance.

Whether you require ISO compliance, legislative updates, auditing or integrating your management software systems, we provide you with the expertise and assistance needed to achieve your organisational goals.

**ICS - Innovative, Low-Burden ISO Compliance to future-proof your business**

Providing 'next level' expert advice and support, with consulting, auditing and a truly revolutionary Digitally Integrated Management System (Digital IMS).

**Call 1300 132 745 to speak with our team.**